Ameet D. Doshi

User Engagement Librarian and Assessment Coordinator
Georgia Institute of Technology
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Education

Mar 2009   Leadership in Energy and Environmental Design (LEED) Accredited Professional

Dec 2008   M.P.A. in Public Administration (*4.0 GPA*), University of North Carolina, Wilmington

May 2006   Certificate in Linux Systems (*High Honors*), College of DuPage

May 2003   M.S. in Information Science, University of Tennessee (ALA-accredited)

Dec 1997   B.A., College Scholars Interdisciplinary Program (*Cum Laude*), University of Tennessee

Professional Academic Library Experience

Sept 2009 – Present   **Georgia Institute of Technology**
User Engagement Librarian and Assessment Coordinator
Liaison for School of Economics

Continually assess and evaluate library spaces, resources and services. Develop reports for library administration to facilitate data-driven decision making. Chair library assessment committee; serve on library faculty advisory board and as primary facilitator for student library advisory board.

Engage with undergraduate, graduate students and other users regarding design of library spaces, programs and resources. Collaborate with library and non-library units on special projects and research. Supervise one full-time staff dedicated to marketing, usability and communications.

Conduct instruction, provide individual research assistance and develop print and electronic collections for School of Economics students and faculty.

Jan 2009 – Sept 2009   **Georgia Perimeter College**
Circulation Services Librarian (Clarkston Campus)
Liaison for Business, Economics and Finance

Manage and supervise three full-time staff, including conducting periodic performance evaluations, approving time sheets and providing opportunities for staff development. Continually assess departmental personnel, equipment and technology needs.

Conduct instruction across the curriculum to demonstrate applied use of GIL Express, GALILEO, and library research foundations.

May 2006 – Jan 2009	**University of North Carolina, Wilmington**
	Public Programming and Outreach Librarian
	Liaison for Computer Science, Math, Statistics, and Sociology

Collaborate on library teams and work independently to fund, plan, market, and execute a wide variety of programming and outreach activities.

Initiate assessment of LibQual+ data using quantitative and qualitative analysis to determine user expectations. Report findings to library administration.

Plan and conduct interactive, dynamic curriculum-integrated library instruction to undergraduate and graduate students in a variety of disciplines.

Proactively reach out to faculty and students regarding resources, services, workshops, and programming using both formal and informal approaches. Collaborate with faculty to continually develop library collections, assess database usage and meet research needs.

Collaborate with faculty, staff and community organizations for resource development:

> *2008-2009: Abraham Lincoln Presidential Library Grant for "Self-Made in America" (PI)*

> *2006-2007: North Carolina Humanities Council Grant for "One Book One Community" (co-PI)*

Provide students, faculty and community members with top-notch reference service using library databases, research guides, and other electronic and print tools at reference desk during day, evening and weekend shifts.

Serve and lead numerous library and university committees and task forces.

Sept 2004 – May 2006	**College of DuPage (Glen Ellyn, IL)**
	Resident Librarian (*Two-year limited term position*)

Provide information literacy instruction, information sessions and tours promoting collections and services to students across many disciplines including: Architecture, ESL, Geography, and English.

Manage collection development for film collection; assist with selection of materials for architecture and design; create displays to promote library collections; write monthly newspaper column highlighting film collection.

Create and maintain research guides on library website using Dreamweaver and hard-coded html; create and update online lists of new materials.

Collaborate with librarians to create online tutorials using viewlet software.

Serve on numerous library and college-wide task forces and committees; co-advisor for International Student Organization.

Additional Experience

Nov 2003 – Apr 2004   **Backpacking and Working in New Zealand**
Applemax Apple Orchards and Victoria University Bookstore

Worked for 2 months thinning 12-15 ft. high apple trees on South Island of New Zealand and 3 months as temporary hire at Victoria University in Wellington.

Dec 2001 – May 2002   **University of Tennessee Computer Science Library**
Graduate Research Assistant

July 1999 – June 2000   **Columbia University (New York, NY)**
Graduate School of Architecture (Digital Design Lab)
UNIX Systems Coordinator

Presentations, Panels and Displays

"Simple Techniques for User Assessment." Access Services Conference. Atlanta, GA. (November 2010).

"Longitudinal Assessment of User-Driven Commons Spaces at Georgia Tech Library." ARL Assessment Conference. Baltimore, MD. (October 2010).

"Flip the Library: Using Flip Cameras for Video Assessment of Library Spaces." ALA National Conference (LLAMA Session). Washington, DC. (July 2010).

"Best Practices for a Library Student Advisory Board: the Georgia Tech Experience." National Information Standards Organization (NISO) National Conference. Atlanta, GA. (March 2010).

"Going Green in the Library: It's Not Just for Contractors." Inspiration, Innovation, Celebration: An Entreprenuerial Conference for Librarians. Univ. of North Carolina, Greensboro, NC. (June 2009).

"Online or In-Print?" Panelist. North Carolina Library Association Serials Conference. Raleigh, NC. (May 2008).

"Intergenerational Conflict in *The Kite Runner*." Discussion Leader. UNC Wilmington. (March 2008).

"World Development Indicators (WDI) Statistical Database." Library Workshop. UNC Wilmington. (February 2008).

"*Born Into Brothels*: A Critical Look." Panelist. UNC Wilmington. (May 2007).

"The Best of the Web." Panelist. *Soaring to Excellence* Television Program. Glen Ellyn, IL. (April 2007).

"Now that you know…what are you gonna do about it? Blogs, Wikis and You." Presented at UNC Teaching and Learning with Technology (TLT). Raleigh, NC. (March 2007).

"Best Practices for Library Instruction to International Students and ESL Learners." Roundtable Discussion Leader. ACRL National Conference. Baltimore, MD. (March 2007).

"Internet Memes, YouTube and Guerilla Library Videos." Presented at Popular Culture Association Annual Conference, Boston, MA. (April 2007).

"ACRL Summit on Technology and Change in Academic Libraries." Participant. Chicago, IL. (November 2006).

"Library as Place, Cafés and the Public Sphere." Presented at Popular Culture Association Annual Conference, Atlanta, GA (April 2006).

"Negotiating Identity: Immigrants and their Children." Library Display. College of DuPage. (August 2005).

Publications

Doshi, Ameet and Bob Fox. "Measuring the User Experience: Spec Kit." Association for Research Libraries (ARL). Washington, DC: 2011. (forthcoming).

Doshi, Ameet. "Civic Spaces." *Green Cities*. Paul Robbins and Geoffrey Golson (eds.) Thousand Oaks, CA: Sage Publications. 2010.

Doshi, Ameet. "Daylighting." *Green Cities*. Paul Robbins and Geoffrey Golson (eds.) Thousand Oaks, CA: Sage Publications. 2010.

Doshi, Ameet (ed). *Flash Fiction On Strike!* UNC Wilmington Publishing Laboratory. 2008.

Doshi, Ameet (ed). *Flash Fiction: Library Love 2.0*. UNC Wilmington Publishing Laboratory. 2007.

Doshi, Ameet. "How gaming could improve information literacy." *Computers in Libraries*. May 2006.

Doshi, Ameet. "Resident Reflections." *Community and Junior College Libraries Newsletter*. Fall 2005.

Library Programming and Outreach

Co-host, "Lost in the Stacks" – weekly research library rock n' roll radio show (WREK, 91.1FM, Atlanta)
"Accessible Aquarium" - Collaboration between Library and Center for Assistive Technology
Georgia Tech Open Access Week planning committee
IMAGINE Lab: Collaboration between Library and 3-D Rendering Lab at School of Architecture

Flash Fiction: Stories and Art about the Library (Editor)
"Thirsty Tome" Fiction and Poetry Reading
"Silents Please!" Silent Film Screening
Scholarly Publishing Event: Open Access with Heather Joseph (Executive Director of SPARC)
African American Read-In
Immigration Conference: Information Access for North Carolina's Spanish-Speaking Population
Library-sponsored Commuter Coffee Break
Halloween Theatre
Library Happy Hour
"The September Project" (panel discussion and film regarding 9/11 attacks)
Library "Stressbuster" Event (free shoulder massages in library during final exams)

Professional, Library and University Service

Assessment Committee (Chairperson, 2010-)
Library Student Advisory Board (Facilitator, 2009-)
Library Faculty Advisory Board (Member, 2010-)

American Library Association (ALA)
Association of College and Research Libraries (ACRL)
Georgia Library Association (GLA)

New Hanover County (NC) "One Book One Community" (President, 2007-2008)
UNC Wilmington Library Public Programming Committee (Chairperson, 2007-2009)
UNC Wilmington Library Display and Exhibits Committee (Chairperson, 2007-2009)
UNC Wilmington Indian Cultural Association (Faculty Advisor)
UNC Wilmington Library Diversity Committee
UNC Wilmington Campus Life Committee
UNC Wilmington Welcome Week Committee
UNC Wilmington Lecture Series Committee

Software and Technical Skills

Exploring emerging technologies and applying community and social web tools (such as: Facebook, Twitter, Blogs, Wikis, Loopt, LinkedIn) to effectively connect with user communities.

HTML (Dreamweaver and hand coding)
Setting up Wikis, Blogs and RSS feeds
Hands-on coding experience with PHP, Awk, Perl, and C
Experience installing and applying Open Source tools (OpenOffice, FreeMind, Audacity, Blender)
Creating online library tutorials (Viewlet and Camtasia)
Systems admin experience with UNIX (flavors include: Ubuntu, Red Hat Linux, Irix, and Solaris)
Applied knowledge of MARC, Dublin Core, LC, and other classification schemas

Awards and Honors

ACRL National Conference Travel Scholarship
UNC Wilmington Randall Library Service Award
College of DuPage Spirit of Service Award
Undergraduate Scholarship for Study Abroad in France and Germany
Phi Beta Kappa
Eagle Scout